

As of 9/6/2021

# Smartphone / PC Checked device list

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DC5000 d'Action360 S



**Confirm you have a compatible smartphone.**

Please check our website for the most up-to-date list of supported devices.



**Checked Devices Information**

**\*High specifications are required for image processing of 360-degree video.**

**The app can be installed from the Google Play store on Android 6.0 or later devices, but some functions may not work depending on the device. Please check the table below before purchasing.**

- The information may be different depending on OS version and Carriers.
- Some devices need specific settings when connecting to camera. Please check the settings procedure on page 4. (★)
- Some devices cannot update camera firmware. In this case, please update camera firmware by PC.
- Android devices cannot connect to the internet when it is connected to camera.

**Smartphone (OnePlus)**

**OnePlus 7 is not compatible with d'Action 360 app**

**Smartphone (iOS)**

<b>Device</b>	Devices marked "OK" in the "Compatible" column below.
<b>OS</b>	iOS 11.0 later

Maker	Brand Name	Model	Compatible	Note
Apple	iPhone 12 Pro Max	-	○	
	iPhone 12 Pro	-	○	
	iPhone 12	-	○	
	iPhone 12 mini	-	○	
	iPhone SE (2nd gen)	-	○	
	iPhone 11 Pro Max	-	○	
	iPhone 11 Pro	-	○	
	iPhone 11	-	○	
	iPhone XS Max	-	○	
	iPhone XS	-	○	
	iPhone X	-	○	
	iPhone XR	-	○	
	iPhone 8 Plus	-	○	
	iPhone 8	-	○	
	iPhone 7 Plus	-	○	
	iPhone 7	-	○	
	iPhone SE (1st gen)	-	○	iPhone SE (1st gen) can download 4K video from the camera to playback, but cannot copy and save original 4K data on Camera Roll.
	iPhone 6S Plus	-	○	iPhone 6S Plus can download 4K video from the camera to playback, but cannot copy and save original 4K data on Camera Roll.
iPhone 6S	-	○	iPhone 6S can download 4K video from the camera to playback, but cannot copy and save original 4K data on Camera Roll.	

**Tablet (iOS)**

<b>Device</b>	Devices marked "OK" in the "Compatible" column below.
<b>OS</b>	iOS 11.0 later

Maker	Brand Name	Model	Compatible	Note
Apple	iPad Pro 12.9" (5th gen)	-	○	
	iPad Pro 12.9" (4th gen)	-	○	
	iPad Pro 11" (2nd gen)	-	○	
	iPad Pro 12.9" (3rd gen)	-	○	
	iPad Pro 11"	-	○	
	iPad Pro 12.9" (2nd gen)	-	○	
	iPad Pro 10.5"	-	○	
	iPad Pro 9.7"	-	○	
	iPad Pro 12.9" (1st gen)	-	○	
	iPad Air (4th gen)	-	○	
	iPad Air (3rd gen)	-	○	
	iPad mini (5th gen)	-	○	

## Smartphone (Android)

<b>Device</b>	Devices marked "OK" in the "Compatible" column below.
<b>OS</b>	Android 6.0 later

Android devices work differently depending on manufacturer. The listed devices below were tested and can download the app from Google Play.

Maker	Brand Name	Model	Compatible	Note
Samsung	Galaxy S21+ 5G	SCG10	○	
	Galaxy S21 Ultra 5G	SC-52B	○	
	Galaxy S21 5G	SC-51B	○	
	Galaxy A32 5G	SCG08	×	Cannot download a video.
	Galaxy A52 5G	SC-53B	○	Streaming video may be laggy depending on the status of device.
	Galaxy A51 5G	SCG07 / SC-54A	○	
	Galaxy Note20 Ultra 5G	SCG06	×	Cannot download a video.
	Galaxy Z Fold2 5G	SCG05	○	
	Galaxy Z Flip 5G	SCG04	○	
	Galaxy A21	SC-42A	×	Cannot playback video. You can only checking the Real-time view video and displaying stil image.
	Galaxy S20 Ultra 5G	SCG03	×	Cannot download a video and playback streaming video.
	Galaxy A41	SC-41A	○	The operability may be laggy depending on the status of device.
	Galaxy Z Flip	SCV47	○	
	Galaxy S20+ 5G	SC-52A / SCG02	○	
	Galaxy S20 5G	SC-51A / SCG01	○	
	Galaxy Fold	SCV44	○	The operability may be laggy depending on the status of device.
	Galaxy A7	SM-A750C	○	
	Galaxy Feel 2	SC-02L	○	The operability may be laggy depending on the status of device.
	Galaxy Feel	SC-04J	×	Cannot play 7.3 MP video. The operability may be laggy depending on the
	Galaxy Note10+	SC-01M / SCV45	○	
	Galaxy Note9	SC-01L / SCV40	○	
	Galaxy Note8	SC-01K / SCV37	○	
	GALAXY Note Edge	SC-01G / SCL24	×	Insufficient image processing capability.
	Galaxy S10	SC-03L / SCV41	○	The operability may be laggy depending on the status of device.
	Galaxy S10+	SC-04L / SCV42	○	
	Galaxy S9	SC-02K / SCV38	○	
	Galaxy S9+	SC-03K / SCV39	○	
	Galaxy S8	SC-02J / SCV36	○	
	Galaxy S8+	SC-03J / SCV35	○	
	Galaxy S7 edge	SC-02H / SCV33	○	
Galaxy A30	SCV43	○	The operability may be laggy depending on the status of device.	
Galaxy A20	SC-02M / SCV46	×	Cannot play 7.3 MP video. The operability may be laggy depending on the	
Galaxy A8	SCV32	×	Insufficient image processing capability.	
Galaxy S6	SC-05G	○	Streaming video may be laggy depending on the status of device.	
Galaxy S6 edge	SC-04G / SCV31 / 4045C	○	The operability may be laggy depending on the status of device.	
GALAXY S5 ACTIVE	SC-02G	×	Insufficient image processing capability.	
GALAXY S5	SC-04F / SCL23	○	The Real-time view video is slow. Depending on the status of device, operability and streaming video may be luggy.	

HUAWEI	P40 lite 5G	-	○	
	P40 lite E	ART-L29N	○	The operability may be laggy depending on the status of device.
	P40 Pro 5G	ELS-NX9	○	
	nova lite 3+	-	○	The operability may be laggy depending on the status of device.
	nova 5T	-	○	
	P30 Pro	HW-02L	○	
	P30	ELE-L29	○	
	P30 lite Premium	HWV33	○	The operability may be laggy depending on the status of device.
	P30 lite	MAR-LX2J	○	The operability may be laggy depending on the status of device.
	nova lite 3	POT-LX2J	○	The operability may be laggy depending on the status of device.
	Mate 20 Pro	LYA-L09	○	
	Mate 20 lite	SNE-LX2	○	
	nova 3	PAR-LX9	○	
	nova 2	HWV31 / HWU33	○	The operability may be laggy depending on the status of device.
	Mate 10 Pro	BLA-L09 / BLA-L29	○	
	P20 Pro	HW-01K	○	
	P20 lite	ANE-LX2J / HWV32	○	The operability may be laggy depending on the status of device.
	P10 lite	WAS-LX2J	○	
	P10	VTR-L29	○	
	P10 Plus	VKY-L29	○	

Maker	Brand Name	Model	Compatible	Note
HUAWEI	nova lite 2	704HW	○	
	nova lite	PRA-LX2	○	The operability may be laggy depending on the status of device.
	nova	CAN-L12	×	Part of the video turns green during playback.
	Mate 9	MHA-L29	○	
	P9 lite PREMIUM	VNS-L52	×	Insufficient image processing capability.
	honor 9	STF-L09	○	
	honor 8	FRD-L02	×	Insufficient image processing capability.
	P9 lite	VNS-L22	○	The operability may be laggy depending on the status of device.
	P9	EVA-L09	×	Insufficient image processing capability.
	Nexus 6P	Nexus 6P	○	
	P8 lite	ALE-L02	×	Cannot playback video. Only the video of one side lens is shown while displaying Real-time view video and streaming video.
honor6 Plus	PE-TL10	×	Insufficient image processing capability.	
Ascend Mate7	MT7-J1	×	Insufficient image processing capability.	
OPPO	Reno5 A	CPH2199	○	
	A73	CPH2099	×	Cannot playback a video.
	Reno3 5G	A001OP	○	
	Reno3 A	A002OP	○	
	Reno3 A	CPH2013	○	The operability may be laggy depending on the status of device.
	Find X2 Pro	OPG01	○	
	Reno A	CPH1983	○	
	A5 2020	CPH1943	○	
Google	Pixel 5a(5G)	-	○	Streaming video may be laggy depending on the status of device.
	Pixel 4a(5G)	-	○	Streaming video may be laggy depending on the status of device.
	Pixel 5	-	○	
	Pixel 4a	-	○	
	Pixel 4	-	○	
	Pixel 4XL	-	○	
	Pixel 3a XL	-	○	
	Pixel 3a	-	○	
	Pixel 3	-	○	
Pixel 3 XL	-	○		
ASUS	Zenfone 8 Flip	Zenfone 8 Flip	○	
	ZenFone 7 Pro	ZS671KS	○	
	Zenfone 7	ZS670KS	○	
	ROG Phone II	ZS660KL	○	
	ZenFone Max Pro (M2)	ZB631KL	○	The operability may be laggy depending on the status of device.
	ZenFone Max Pro (M1)	ZB602KL	○	
	ZenFone 4	ASUS_Z01KDA / ZE554KL	○	
	ZenFone Live	ASUS_A007/ZB501KL	×	Insufficient image processing capability.
	ZenFone 3 Max	ASUS_X008DB	×	Insufficient image processing capability.
	ZenFone 3 Laser	ASUS_Z01BDA	×	Insufficient image processing capability.
	ZenFone 3 5.5	ASUS_Z012DA/ZE552KL	○	The operability may be laggy depending on the status of device.
	ZenFone Max	ASUS_Z010DB/ZC550KL	×	Insufficient image processing capability.
	ZenFone 3	ASUS_Z017DA	○	The operation may be laggy depending on the status of device.
	ZenFone 2 Laser	ASUS_Z00ED	×	Insufficient image processing capability.
	ZenFone 2	ASUS_Z00AD	×	Insufficient image processing capability.
	ZenFone Max(M2)	ASUS_X01AD/ZB633KL	○	The operability may be laggy depending on the status of device.
	ZenFone Max(M1)	ZB555KL	×	Cannot playback video. You can only checking the Real-time view video and displaying stil image.

Maker	Brand Name	Model	Compatible	Note
LG	LG VELVET	L-52A	○	
	V60 ThinQ 5G	L-51A / A001LG	○	
	LG style3	L-41A	○	The operability may be laggy depending on the status of device.
	G8X ThinQ	901LG	○	
	Android One X5	X5-LG	○	
	it	LGV36	×	Cannot playback video. You can only checking the Real-time view video and displaying stil image.
	LG K50	802LG	○	The operability may be laggy depending on the status of device.
	LG style2	L-01L	×	Cannot play 7.3 MP video. The operability may be laggy depending on the
	LG style	L-03K	×	Cannot play 7.3 MP video. The operability may be laggy depending on the
	V30+	L-01K	○	
	isai V30+	LGV35	○	
	isai Beat	LGV34	○	The operability may be laggy depending on the status of device.
	isai vivid	LGV32	×	Insufficient image processing capability.
	V20 PRO	L-01J	○	
	Disney Mobile on docomo	DM-01K	×	Insufficient image processing capability.
	Disney Mobile on docomo	DM-02H	×	Insufficient image processing capability.
	Qua phone PX	LGV33	×	Insufficient image processing capability.
Nexus 5X	Nexus 5X	×	Insufficient image processing capability.	
Nexus 5	Nexus 5 EM01L	×	Cannot playback video.	
MOTOROLA	moto g100	XT2125-4	○	
	moto g10	XT2127-2	×	Cannot playback video.
	razr 5G	XT2071-4	○	
	moto g30	XT2129-2	×	Cannot playback video. You can only checking the Real-time view video and displaying stil image.
	moto e7 power	XT2097-7	○	The operability may be laggy depending on the status of device.
	moto e7	XT2095-3	○	The operability may be laggy depending on the status of device.
	moto g9 play	XT2083-3	×	Cannot playback video. You can only checking the Real-time view video and displaying stil image.
	moto g pro	XT2043-7	○	The operability may be laggy depending on the status of device.
	moto e6s	XT2053-4	○	The operability may be laggy depending on the status of device.
	moto g8 power lite	XT2055-4	○	The operability may be laggy depending on the status of device.
	moto g8 power	-	○	The operability may be laggy depending on the status of device.
	moto g8	-	○	
	moto g8 plus	-	○	The operability may be laggy depending on the status of device.
	moto g7 power	PAEK0002JP/XT1955-7	○	The operability may be laggy depending on the status of device.
	moto g7 plus	PADU0002JP/PADU0003JP	○	The operability may be laggy depending on the status of device.
	Moto G5 Plus	Moto G (5) Plus	×	Insufficient image processing capability.
	Moto Z	XT1650	○	
Moto G4 Plus	Moto G (4) XT1642	×	Insufficient image processing capability.	
Nexus 6	Nexus 6	×	Insufficient image processing capability. Cannot change the camera settings or check the status because of a problem with the connection.	
HTC	Android One	X2-HT	×	Insufficient image processing capability.
	HTC U11	HTV33 / 601HT	○	
	HTC 10	HTV32	○	
	HTC J butterfly	HTV31	×	The device will restart when playing the video.
ZTE	Libero 5G	A003ZT	○	Streaming video may be laggy depending on the status of device.
	Libero 3	A001ZT	○	The operability may be laggy depending on the status of device.
	a1	ZTG01	○	
	Axon 10 Pro 5G	902ZT	○	
	M	Z-01K	○	
	MONO	MO-01K / MO-01J	×	Insufficient image processing capability.
	Libero S10	901ZT	×	Cannot play 7.3 MP video. The operability may be laggy depending on the
	Libero 2	602ZT	×	Insufficient image processing capability.
AXON 7	ZTE A2017G	○	The operability may be laggy depending on the status of device.	
VAIO	VAIO Phone A	VPA051	×	Insufficient image processing capability.
Covia	g07++	CP-J55aX	×	Insufficient image processing capability.
	g07+	CP-J55aW	×	Insufficient image processing capability.
	g07	CP-J55a	×	Insufficient image processing capability.
Crosslink	g06+	g06	×	Insufficient image processing capability.
	g06	CP-L43s-Ab	×	Insufficient image processing capability.
Wiko	g08	View Prime	×	Insufficient image processing capability.

Maker	Brand Name	Model	Compatible	Note
BlackBerry	BlackBerry KEY2 LE	BBE100-4	○	The operability may be laggy depending on the status of device.
Xiaomi	Mi 11 Lite 5G	M2101K9R	○	
	Mi 10 Lite 5G	XIG01	○	
	Redmi Note 10 JE	XIG02	×	Cannot playback video. You can only checking the Real-time view video and displaying stil image.
	Redmi 9T	M2010J19SR	×	Cannot playback video. You can only checking the Real-time view video and displaying stil image. The operability may be laggy depending on the status of
	Redmi Note 10 Pro	M2101K6R	○	
	Redmi Note 9T	A001XM	○	The operability may be laggy depending on the status of device.
	Mi Note 10 Lite	M2002F4LG	○	
	Redmi Note 9S	-	○	
Mi Note 10	-	○		
Planet Computers	Cosmo Communicator	-	×	
TCL	TCL 10 5G	T790H	○	The operability may be laggy depending on the status of device.
	TCL 10 Lite	T770B	○	The operability may be laggy depending on the status of device.
	TCL 10 Pro	T799B	○	
	TCL PLEX	-	○	
Unihertz	Jelly 2	Jelly2_JP	×	Cannot playback video. You can only checking the Real-time view video and displaying stil image.

## Tablet (Android)

<b>Device</b>	Devices marked "OK" in the "Compatible" column below.
<b>OS</b>	Android 6.0 later

Android devices work differently depending on manufacturer. The listed devices below were tested and can download the app from Google Play.

Maker	Brand Name	Model	Compatible	Note
Lenovo	dtab Compact	d-42A	○	The operability may be laggy depending on the status of device.
	Lenovo TAB5	801LV	×	Cannot play 7.3 MP video. The operability may be laggy depending on the
	Lenovo TAB4	701LV / 702LV	○	The operability may be laggy depending on the status of device.
HUAWEI	MatePad	BAH3-L09	○	
	MediaPad M3	BTV-DL09	○	
	dtab Compact	d-01J	×	Cannot play 7.3 MP video. The operability may be laggy depending on the
	MediaPad M5 lite 8	JDN2-W09	○	
	MediaPad M5 Pro	CMR-W19	○	
	MediaPad M5	SHT-AL09	○	
dtab Compact	d-02K	○	The operability may be laggy depending on the status of device.	

(★) If your smartphone displays this notification, please follow the instructions below.

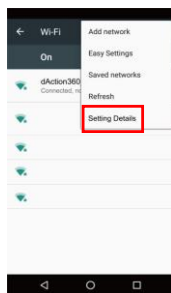


Tap on the notification



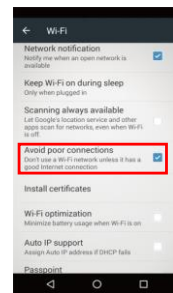
Check 「Don't ask again」 box and Tap on 「Yes」 button.

**In case of Docomo Carrier, please connect camera follow the instructions below.**



**Step 1:**

Go to [Settings] > [Wi-Fi] > [Settings Details]



**Step 2:**

Turn OFF [Avoid poor connections]



**Step 3:**

Connect to Camera wireless LAN.

## PC (Windows)

The PC satisfies the specifications below which can be operatable.

OS	Microsoft Windows 10
CPU	Intel Core i7-6500U 2.50GHz or faster
Memory	8GB or more
Display Resolution	1280×720 or more
Other	DirectX 12 or later

※The recommended system is not a guarantees of operation.

Note: Please check the operation by installing software and playing sample videos before purchasing from [Computer Software Download] on this site. Specially, Windows 10 updated old model PC cannot work because the PC doesn't satisfy hardware conditions.

※When using PC, frame rate may drop when playing videos because of CPU performance, RAM performance, or other software operations at the same time.

Since d'Action 360 S video data is MOV format, it can also be played on Windows 10 MediaPlayer. However, please note that playback may not be possible depending on the device.