

## Warranty Information

Warranty coverage	Main camera and rear camera *Excluding consumables and accessories
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1. In the case of product failure resulting from normal use, Car Mate will repair or exchange the product free of charge within the warranty period. (Three (3) years from the date of purchase)  
\*The customer will be responsible for the cost of installation and removal work.
2. Repairs will incur a charge within the warranty period for any of the following:
  - (a) When this Warranty Document is not presented.
  - (b) Product failure and damage due to incorrect use, improper repair and alterations.
  - (c) Failure, damage or loss caused by mail/freight carriers incurred during shipment of parts to Car Mate warranty center.
  - (d) When there is evidence of moisture, etc., having infiltrated the product from the outside.
  - (e) Product failure and damage due to fire, earthquake, flood damage, abnormal voltage, pollution, use of power supply outside the specification (voltage / frequency), and other natural disasters and calamities.
  - (f) When the warranty certificate information has not been properly completed.  
Note: Valid dated sales receipt from authorized Car Mate dealer can be accepted as proof of warranty coverage.
  - (g) The external portion of the camera has been damaged.
3. The loss of products, parts or accessories is not covered under warranty.
4. Products received from another person and resold items are not covered under warranty.
5. Please present this warranty document prior to requesting repairs at your place of purchase or at a Car Mate warranty center.
6. This Warranty Document will not be reissued, so keep it stored in a safe place.
7. This warranty is valid only for service in Americas.

**Car Mate USA, Inc.**

383 Van Ness Avenue, Suite 1603 Torrance, CA 90501, USA  
 info@carmate-usa.com 310-533-1647 (OFFICE) <https://carmate-usa.com>

## Warranty Document

This Product has been made available for purchase after having undergone strict quality control and inspection. In the event of a product failure arising from normal use, please contact the dealer at the point of purchase, or Car Mate warranty center for product repair/replacement.

Purchased Product	<b>DC4000RA</b>
Date of Purchase	*Please retain proof of purchase indicating the Purchase Date alongside this Warranty Document.  <div style="text-align: center; border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">                     Warranty period for free repairs                      Within 3 years from the Purchase Date                 </div>
Customer Information	Month / Day / Year  <hr/> First Name <span style="float: right;">Last Name</span> <hr/> Street <hr/> City <span style="margin-left: 50px;">State</span> <span style="margin-left: 50px;">Zip Code</span> <span style="margin-left: 50px;">Country</span> <hr/> TEL
Dealer Information	<hr/> Dealer Name <hr/> Street <hr/> City <span style="margin-left: 50px;">State</span> <span style="margin-left: 50px;">Zip Code</span> <span style="margin-left: 50px;">Country</span> <hr/> TEL