

As of 10/18/2023

Smartphone / PC Checked device list

d'Action 360



Confirm you have a compatible smartphone.

Please check our website for the most up-to-date list of supported devices.



Carmate

Checked Devices Information

***High specifications are required for image processing of 360-degree video.**

The app can be installed from the Google Play store on Android 6.0 or later devices, but some functions may not work depending on the device. Please check the table below before purchasing.

- The information may be different depending on OS version and Carriers.
- Some devices need specific settings when connecting to camera. Please check the settings procedure on page 4. (★)
- Some devices cannot update camera firmware. In this case, please update camera firmware by PC.
- Android devices cannot connect to the internet when it is connected to camera.

Smartphone (OnePlus)

OnePlus 7 is not compatible with d'Action 360 app

Smartphone (iOS)

Device	Devices marked "○" in the "Compatible" column below.
OS	iOS 9.0 later

Maker	Brand Name	Model	Compatible	Note
Apple	iPhone 14 Plus	-	○	
	iPhone 14 Pro Max	-	○	
	iPhone 14 Pro	-	○	
	iPhone 14	-	○	
	iPhone 13 Pro Max	-	○	
	iPhone 13 Pro	-	○	
	iPhone 13	-	○	
	iPhone 13 mini	-	○	
	iPhone SE (3rd gen)	-	○	
	iPhone 12 Pro Max	-	○	
	iPhone 12 Pro	-	○	
	iPhone 12	-	○	
	iPhone 12 mini	-	○	
	iPhone SE (2nd gen)	-	○	
	iPhone 11 Pro Max	-	○	
	iPhone 11 Pro	-	○	
	iPhone 11	-	○	
	iPhone XS Max	-	○	
	iPhone XS	-	○	
	iPhone X	-	○	
	iPhone XR	-	○	
	iPhone 8 Plus	-	○	
	iPhone 8	-	○	
	iPhone 7 Plus	-	○	
	iPhone 7	-	○	
	iPhone SE (1st gen)	-	○	
	iPhone 6S Plus	-	○	
	iPhone 6S	-	○	
	iPhone 6 Plus	-	△	Cannot play 4K video depending on the status of device.
	iPhone 6	-	△	Cannot play 4K video depending on the status of device.
iPhone 5S	-	△	Cannot play 4K video depending on the status of device.	

Tablet (iOS)

Device	Devices marked "○" in the "Compatible" column below.
OS	iOS 9.0 later

Maker	Brand Name	Model	Compatible	Note
Apple	iPad Pro 12.9" (5th gen)	-	○	
	iPad Pro 12.9" (4th gen)	-	○	
	iPad Pro 11" (2nd gen)	-	○	
	iPad Pro 12.9" (3rd gen)	-	○	
	iPad Pro 11"	-	○	
	iPad Pro 12.9" (2nd gen)	-	○	
	iPad Pro 10.5"	-	○	
	iPad Pro 9.7"	-	○	
	iPad Pro 12.9" (1st gen)	-	○	
	iPad Air (4th gen)	-	○	
	iPad Air (3rd gen)	-	○	
	iPad mini (5th gen)	-	○	
	iPad (7th gen)	-	○	
	iPad (6th gen)	-	○	
	iPad (5th gen)	-	○	
	iPod touch (7th gen)	-	○	

Smartphone (Android)

Device	Devices marked "○" in the "Compatible" column below.
OS	Android 6.0 later

Android devices work differently depending on manufacturer. The listed devices below were tested and can download the app from Google Play.

■ Smartphone

Maker	Brand Name	Model	Compatible	Note
Samsung	Galaxy M23 5G	SM-M236Q/DS	○	
	Galaxy S22 Ultra	SC-52C / SCG14	○	
	Galaxy S22	SC-51C / SCG13	○	The operability may be laggy depending on the status of device.
	Galaxy A22 5G	SC-56B	△	Cannot play 4K video.
	Galaxy Z Fold3 5G	SC-55B / SCG11	○	
	Galaxy Z Flip3 5G	SC-54B / SCG12	○	
	Galaxy A21 Simple	SCV49	△	Cannot play 4K video.
	Galaxy S21 Ultra 5G	SC-52B	○	
	Galaxy S21+ 5G	SCG10	○	
	Galaxy S21 5G	SC-51B	○	
	Galaxy A32 5G	SCG08	○	
	Galaxy A51 5G	SCG07 / SC-54A	○	
	Galaxy Z Fold2 5G	SCG05	○	
	Galaxy Z Flip 5G	SCG04	○	
	Galaxy A21	SC-42A	△	Cannot play 4K video.
	Galaxy S20 Ultra 5G	SCG03	○	
	Galaxy A41	SC-41A	○	
	Galaxy Z Flip	SCV47	○	
	Galaxy S20+ 5G	SC-52A / SCG02	○	
	Galaxy S20 5G	SC-51A / SCG01	○	
	Galaxy Fold	SCV44	○	
	Galaxy A7	SM-A750C	○	
	Galaxy Feel 2	SC-02L	○	
	Galaxy Feel	SC-04J	△	Cannot play 4K video.
	Galaxy S10	SC-03L / SCV41	○	
	Galaxy S10+	SC-04L / SCV42	○	
	Galaxy S9	SC-02K / SCV38	○	
	Galaxy S9+	SC-03K / SCV39	○	
	Galaxy S8	SC-02J / SCV36	○	
	Galaxy S8+	SC-03J / SCV35	○	

Maker	Brand Name	Model	Compatible	Note
	Galaxy S7 edge	SC-02H / SCV33	○	
	Galaxy S6	SC-05G	○	
	Galaxy S6 edge	SC-04G / SCV31 / 404SC	○	
	Galaxy S5	SC-04F / SCL23	○	When displaying 4K still image, the operability may be affected.
	Galaxy A30	SCV43	○	
	Galaxy A20	SC-02M / SCV46	○	
	Galaxy Note10+	SC-01M / SCV45	○	
	Galaxy Note9	SC-01L / SCV40	○	
	Galaxy Note8	SC-01K / SCV37	○	
	Galaxy Note Edge	SC-01G / SCL24	○	
	Galaxy Note 3	SC-01F / SCL22	○	
	Galaxy Active neo	SC-01H	△	Cannot play 4K video.

HUAWEI	P40 lite 5G	-	○	
	P40 lite E	ART-L29N	○	
	P40 Pro 5G	ELS-NX9	○	
	nova lite 3+	-	○	
	nova 5T	-	○	
	P30 Pro	HW-02L	○	
	nova lite 3	POT-LX2J	○	The operability may be laggy depending on the status of device.
	Mate 20 Pro	LYA-L09	○	
	Mate 20 lite	SNE-LX2	○	
	nova 3	PAR-LX9	○	
	nova 2	HWV31 / HWU33	○	The operability may be laggy depending on the status of device.
	Mate 10 Pro	BLA-L09 / BLA-L29	○	
	P30	ELE-L29	○	
	P30 lite	MAR-LX2J	○	The operability may be laggy depending on the status of device.
	P30 lite Premium	HWV33	○	
	P20 Pro	HW-01K	○	
	P20 lite	ANE-LX2J / HWV32	○	The operability may be laggy depending on the status of device.
	P10 lite	WAS-LX2J	○	
	P10	VTR-L29	○	
	P10 Plus	VKY-L29	○	
	LUMIERE	503HW	△	Cannot play 4K video. When displaying 4K still image, the image may expand horizontally for a moment. When displaying 4K still image, the operability may be affected.
	nova lite 2	704HW	○	
	nova lite		○	When displaying 4K video, the operability may be affected.
	nova	CAN-L12	△	Cannot play 4K video correctly.
	Mate 9	MHA-L29	○	
honor 9	STF-L09	○		
P9 lite	VNS-L22	○		
Nexus 6P	Nexus 6P	○		

OPPO	OPPO Reno7 A	A201OP	△	Cannot play 4K video.
	OPPO A55s 5G	A102OP	△	Cannot play 4K video.
	OPPO Find X3 Pro	OPG03	○	
	OPPO A54 5G	OPG02	△	Cannot play 4K video.
	Reno5 A	CPH2199	○	
	Reno3 5G	A001OP	○	
	Reno3 A	A002OP / CPH2013	○	
	Find X2 Pro	OPG01	○	
	Reno A	CPH1983	○	
	A5 2020	CPH1943	○	

Google	Pixel 6 Pro	-	○	
	Pixel 6	-	○	
	Pixel 5a (5G)	-	○	
	Pixel 4a (5G)	-	○	The operability may be laggy depending on the status of device.
	Pixel 5	-	○	
	Pixel 4a	-	○	
	Pixel 4	-	○	
	Pixel 4XL	-	○	
	Pixel 3a XL	-	○	
	Pixel 3a	-	○	
	Pixel 3	-	○	
	Pixel 3 XL	-	○	

Maker	Brand Name	Model	Compatible	Note
ASUS	Zenfone 8	ZS590KS	○	
	Zenfone 8 Flip	ZS672KS	○	
	ZenFone 7 Pro	ZS671KS	○	
	ZenFone 7	ZS670KS	○	
	ROG Phone II	ZS660KL	○	
	ZenFone Max Pro (M2)	ZB631KL	○	The operability may be laggy depending on the status of device.
	ZenFone Max Pro (M1)	ZB602KL	○	
	ZenFone 4	ASUS_Z01KDA / ZE554KL	○	
	ZenFone 3 5.5	ASUS_Z012DA/ZE552KL	○	The operability may be laggy depending on the status of device.
	Zenfone Max	ZC550KL	△	Cannot play 4K video.
	Zenfone Max (M2)	ASUS_X01AD/ZB633KL	○	
	ZenFone 3	ZE520KL	△	Cannot play 4K video correctly.
	ZenFone 2	ZE551ML	○	
LG	LG VELVET	L-52A	○	
	V60 ThinQ 5G	L-51A / A001LG	○	
	LG style3	L-41A	○	
	G8X ThinQ	901LG	○	
	LG style2	L-01L	△	Cannot play 4K video.
	Android One X5	X5-LG	○	
	LG K50	802LG	○	The operability may be laggy depending on the status of device.
	V30+	L-01K	○	
	isai V30+	LGV35	○	
	isai Beat	LGV34	○	The operability may be laggy depending on the status of device.
	V20 PRO	L-01J	○	
	Nexus 5		○	
	Disney Mobile	DM-01G	○	
MOTOROLA	moto g31	XT2173-3	△	Cannot play 4K video.
	motorola edge 20 fusion	XT2139-2	○	
	motorola edge 20	XT2143-1	○	
	moto g50 5G	XT2149-1	△	Cannot play 4K video.
	moto g100	XT2125-4	○	
	razr 5G	XT2071-4	○	
	moto e7 power	XT2097-7	○	The operability may be laggy depending on the status of device.
	moto e7	XT2095-3	○	The operability may be laggy depending on the status of device.
	moto g pro	XT2043-7	○	The operability may be laggy depending on the status of device.
	moto g8 power lite	XT2055-4	○	The operability may be laggy depending on the status of device.
	moto e6s	XT2053-4	○	The operability may be laggy depending on the status of device.
	moto g8 power	-	○	
	moto g8	-	○	
	moto g8 plus	-	○	
	moto g7 power	PAEK0002JP/XT1955-7	○	
	moto g7 plus	PADU0002JP/PADU0003JP	○	The operability may be laggy depending on the status of device.
	moto z	XT1650	○	
	Nexus 6	Nexus 6	○	The operability may be laggy depending on the status of device.
FREETEL	SAMURAI MIYABI	FTJ152C	△	Cannot play 4K video.
	Priori 3	FTJ152A	△	Cannot play 4K video.
HTC	HTC U11	HTV33 / 601HT	○	
	HTC 10	HTV32	○	
ZTE	Libero 5G	A003ZT	○	
	Libero 3	A001ZT	○	The operability may be laggy depending on the status of device.
	a1	ZTG01	○	
	Axon 10 Pro 5G	902ZT	○	
	Libero S10	901ZT	△	Cannot play 4K video.
	M	Z-01K	○	
AXON 7	ZTE A2017G	○	The operability may be laggy depending on the status of device.	

Maker	Brand Name	Model	Compatible	Note
BlackBerry	BlackBerry KEY2 LE	BBE100-4	○	The operability may be laggy depending on the status of device.

Xiaomi	Redmi Note 11	-	△	Cannot play 4K video.
	Xiaomi 11T Pro	2107113SR	○	
	Xiaomi 11T	21081111RG	○	
	Redmi 9T	M2010J19SR	△	Cannot play 4K video.
	Mi 11 Lite 5G	M2101K9R	○	
	Redmi Note 10 Pro	M2101K6R	○	
	Redmi Note 9T	A001XM	○	The operability may be laggy depending on the status of device.
	Mi 10 Lite 5G	XIG01	○	
	Mi Note 10 Lite	M2002F4LG	○	
	Redmi Note 9S	-	○	
	Mi Note 10	-	○	

Planet Computers	Cosmo Communicator	-	○	
------------------	--------------------	---	---	--

TCL	TCL 10 5G	T790H	○	
	10 Lite	T770B	○	
	10 Pro	T799B	○	
	TCL PLEX	-	○	

Tablet (Android)

Device	Devices marked "○" in the "Compatible" column below.
OS	Android 5.0 later

Android devices work differently depending on manufacturer. The listed devices below were tested and can download the app from Google Play.

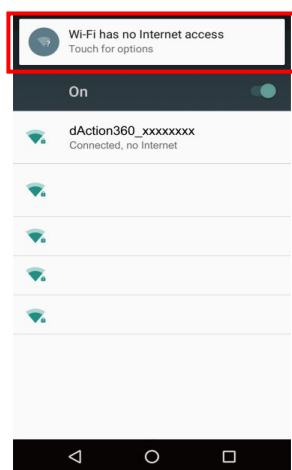
Maker	Brand Name	Model	Compatible	Note
HUAWEI	MatePad	BAH3-L09	○	
	MediaPad M3	BTV-DL09	○	
	MediaPad M5 lite 8	JDN2-W09	○	
	MediaPad M5	SHT-AL09	○	
	MediaPad M5 Pro	CMR-W19	○	
	dtab Compact	d-02K	○	The operability may be laggy depending on the status of device.

FUJITSU	arrows Tab	F-02K	○	
---------	------------	-------	---	--

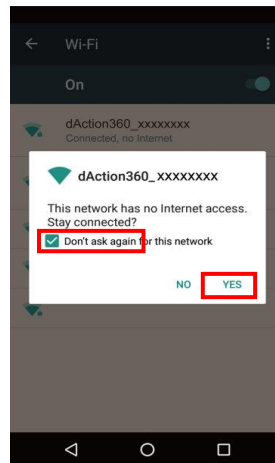
ASUS	Nexus 7 (2013)	ME571K	△	Cannot play 4K video.
------	----------------	--------	---	-----------------------

Lenovo	Lenovo TAB6	A101LV	○	
	dtab Compact	d-42A	△	Cannot play 4K video.
	Lenovo TAB4	701LV / 702LV	○	
	Lenovo TAB 2	501LV	△	Cannot play 4K video.

(★) If your smartphone displays this notification, please follow the instructions below.

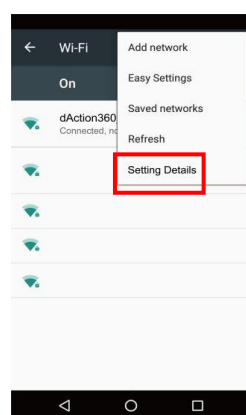


Tap on the notification

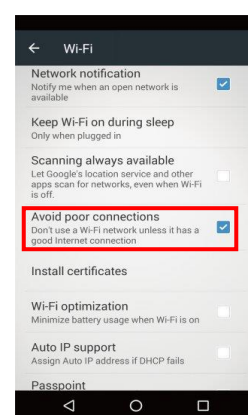


Check 「Don't ask again」 box and Tap on 「Yes」 button.

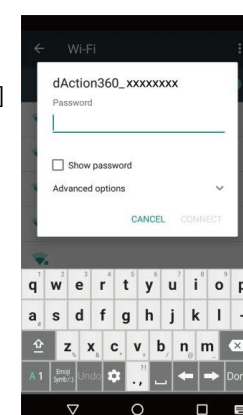
In case of Docomo Carrier, please connect camera follow the instructions below.



Step 1:
Go to [Settings] > [Wi-Fi] > [Settings Details]



Step 2:
Turn OFF [Avoid poor connections]



Step 3:
Connect to Camera wireless LAN.

PC (Windows)

The PC satisfies the specifications below which can be operatable.

OS	Microsoft Windows 10 / 8 ※Windows 7 can be operatable. Frame rate may drop when played.
CPU	Core i5 or faster
Memory	8GB or more
Display Resolution	1280×720 or more
Other	DirectX 10.1 or later

※The recommended system is not a guarantees of operation.

Note: Please check the operation by installing software and playing sample videos before purchasing from [Computer Software Download] on this site. Specially, Windows 10/8 updated old model PC cannot work because the PC doesn't satisfy hardware conditions.

※When using PC, frame rate may drop when playing videos because of CPU performance, RAM performance, or other software operations at the same time.

※Operation has been confirmed on Windows 11. (October 13, 2023)