

As of 3/25/2019

Smartphone / PC Checked device list

DC5000 d'Action360 S



Confirm you have a compatible smartphone.

Please check our website for the most up-to-date list of supported devices.



CARMATE



Smartphone (iOS)

Device	iPhone XS / XS Max / XR / X / 8 / 8 Plus / 7 / 7 Plus / 6s / 6s Plus
OS	iOS 11.0 later

※iPhone 6s can download 4K video from the camera to playback, but cannot copy and save original 4K data on Camera Roll.



Smartphone (Android)

Android devices work differently depending on manufacturer. The listed devices below were tested and can download the app from Google Play.

Checked Devices Information

***High specifications are required for image processing of 360-degree video.**

The app can be installed from the Google Play store on Android 6.0 or later devices, but some functions may not work depending on the device. Please check the table below before purchasing.

- The information may be different depending on OS version and Carriers.
- Some devices need specific settings when connecting to camera. Please check the settings procedure on page 4. (★)
- Some devices cannot update camera firmware. In this case, please update camera firmware by PC.
- Android devices cannot connect to the internet when it is connected to camera.

[Checked device]

Smartphone

Maker	Brand Name	Model	Compatible	Note
Samsung	Galaxy Feel 2	SC-02L	○	The operability may be laggy depending on the status of device.
	Galaxy Feel	SC-04J	×	Cannot play 7.3 MP video. The operability may be laggy depending on the status of device.
	Galaxy Note9	SC-01L / SCV40	○	
	Galaxy S9	SC-02K / SCV38	○	
	Galaxy S9+	SC-03K / SCV39	○	
	Galaxy Note8	SC-01K / SCV37	○	
	Galaxy S8	SC-02J / SCV36	○	
	Galaxy S8+	SC-03J / SCV35	○	
	Galaxy S7 edge	SC-02H / SCV33	○	
	Galaxy A8	SCV32	×	Insufficient image processing capability.
	Galaxy S6	SC-05G	○	Streaming video may be laggy depending on the status of device.
	Galaxy S6 edge	SC-04G / SCV31 / 404SC	○	The operability may be laggy depending on the status of device.
	GALAXY Note Edge	SC-01G / SCL24	×	Insufficient image processing capability.
	GALAXY S5 ACTIVE	SC-02G	×	Insufficient image processing capability.
	GALAXY S5	SC-04F / SCL23	○	The Real-time view video is slow. Depending on the status of device, operability and streaming video may be laggy.

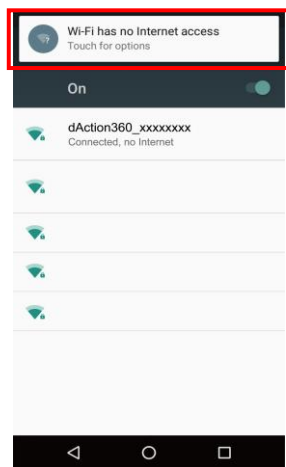
HUAWEI	nova lite 3	POT-LX2J	○	The operability may be laggy depending on the status of device.
	Mate 20 Pro	LYA-L09	○	
	Mate 20 lite	SNE-LX2	○	
	nova 3	PAR-LX9	○	
	nova 2	HWV31 / HWU33	○	The operability may be laggy depending on the status of device.
	Mate 10 Pro	BLA-L09 / BLA-L29	○	
	P20 Pro	HW-01K	○	
	P20 lite	ANE-LX2J / HWV32	○	The operability may be laggy depending on the status of device.
	P10 lite	WAS-LX2J	○	
	P10	VTR-L29	○	
	P10 Plus	VKY-L29	○	
	nova lite 2	704HW	○	
	nova lite	PRA-LX2	○	The operability may be laggy depending on the status of device.
	nova	CAN-L12	×	Part of the video turns green during playback.
	Mate 9	MHA-L29	○	
	P9 lite PREMIUM	VNS-L52	×	Insufficient image processing capability.
	honor 9	STF-L09	○	
	honor 8	FRD-L02	×	Insufficient image processing capability.
	P9 lite	VNS-L22	○	The operability may be laggy depending on the status of device.
	P9	EVA-L09	×	Insufficient image processing capability.
	Nexus 6P	Nexus 6P	○	
	P8 lite	ALE-L02	×	Cannot playback video. Only the video of one side lens is shown while displaying Real-time view video and streaming video.
	honor6 Plus	PE-TL10	×	Insufficient image processing capability.
	Ascend Mate7	MT7-J1	×	Insufficient image processing capability.

Maker	Brand Name	Model	Compatible	Note
Google	Pixel 3	Pixel 3	○	
	Pixel 3 XL	Pixel 3 XL	○	
ASUS	ZenFone Max Pro (M1)	ZB602KL	○	
	ZenFone 4	ASUS_Z01KDA / ZE554KL	○	
	ZenFone Live	ASUS_A007/ZB501KL	×	Insufficient image processing capability.
	ZenFone 3 Max	ASUS_X008DB	×	Insufficient image processing capability.
	ZenFone 3 Laser	ASUS_Z01BDA	×	Insufficient image processing capability.
	ZenFone 3 5.5	ASUS_Z012DA/ZE552KL	○	The operability may be laggy depending on the status of device.
	ZenFone Max	ASUS_Z010DB/ZC550KL	×	Insufficient image processing capability.
	ZenFone 3	ASUS_Z017DA	○	The operation may be laggy depending on the status of device.
	ZenFone 2 Laser	ASUS_Z00ED	×	Insufficient image processing capability.
	ZenFone 2	ASUS_Z00AD	×	Insufficient image processing capability.
	ZenFone Max(M1)	ZB555KL	×	Cannot playback video. You can only checking the Real-time view video and displaying stil image.
LG	Android One X5	X5-LG	○	
	it	LGV36	×	Cannot playback video. You can only checking the Real-time view video and displaying stil image.
	LG style	L-03K	×	Cannot play 7.3 MP video. The operability may be laggy depending on the status of device.
	V30+	L-01K	○	
	isai V30+	LGV35	○	
	isai Beat	LGV34	○	The operability may be laggy depending on the status of device.
	isai vivid	LGV32	×	Insufficient image processing capability.
	V20 PRO	L-01J	○	
	Disney Mobile on doc	DM-01K	×	Insufficient image processing capability.
	Disney Mobile on doc	DM-02H	×	Insufficient image processing capability.
	Qua phone PX	LGV33	×	Insufficient image processing capability.
	Nexus 5X	Nexus 5X	×	Insufficient image processing capability.
Nexus 5	Nexus 5 EM01L	×	Cannot playback video.	
MOTOROLA	Moto G5 Plus	Moto G (5) Plus	×	Insufficient image processing capability.
	Moto Z	XT1650	○	
	Moto G4 Plus	Moto G (4) XT1642	×	Insufficient image processing capability.
	Nexus 6	Nexus 6	×	Insufficient image processing capability. Cannot change the camera settings or check the status because of a problem with the connection.
HTC	Android One	X2-HT	×	Insufficient image processing capability.
	HTC U11	HTV33 / 601HT	○	
	HTC 10	HTV32	○	
	HTC J butterfly	HTV31	×	The device will restart when playing the video.
VAIO	VAIO Phone A	VPA051	×	Insufficient image processing capability.
Covia	g07++	CP-J55aX	×	Insufficient image processing capability.
	g07+	CP-J55aW	×	Insufficient image processing capability.
	g07	CP-J55a	×	Insufficient image processing capability.
Crosslink	g06+	g06	×	Insufficient image processing capability.
	g06	CP-L43s-Ab	×	Insufficient image processing capability.
Wiko	g08	View Prime	×	Insufficient image processing capability.

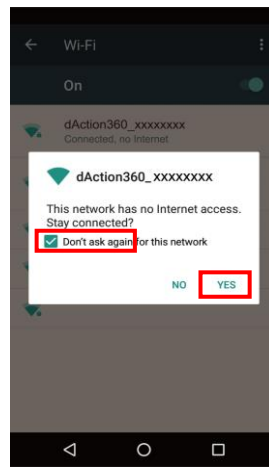
■ Tablet

Maker	Brand Name	Model	Compatible	Note
Lenovo	Lenovo TAB4	702LV	×	Part of the video may turns green or be laggy during playback.
HUAWEI	MediaPad M3	BTV-DL09	○	
	dtab Compact	d-01J	×	Cannot play 7.3 MP video. The operability may be laggy depending on the status of device.
	MediaPad M5	SHT-AL09	○	
	dtab Compact	d-02K	○	The operability may be laggy depending on the status of device.

(★) If your smartphone displays this notification, please follow the instructions below.

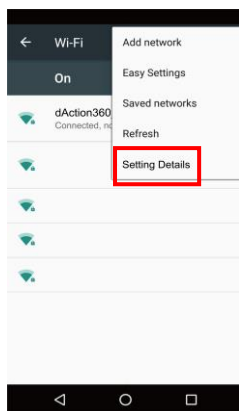


Tap on the notification



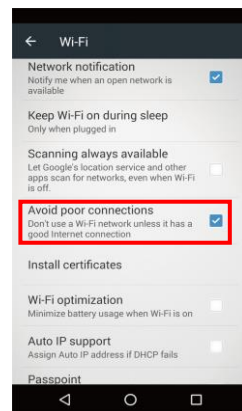
Check 「Don't ask again」 box and Tap on 「Yes」 button.

In case of Docomo Carrier, please connect camera follow the instructions below.



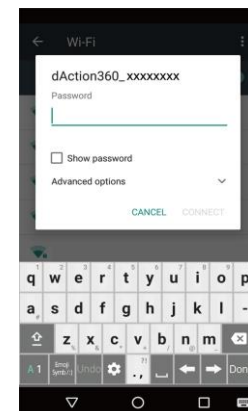
Step 1:

Go to [Settings] > [Wi-Fi] > [Settings Details]



Step 2:

Turn OFF [Avoid poor connections]



Step 3:

Connect to Camera wireless LAN.

PC (Windows)

The PC satisfies the specifications below which can be operatable.

OS	Microsoft Windows 10
CPU	Intel Core i7-6500U 2.50GHz or faster
Memory	8GB or more
Display Resolution	1280×720 or more
Other	DirectX 12 or later

※The recommended system is not a guarantees of operation.

Note: Please check the operation by installing software and playing sample videos before purchasing from [Computer Software Download] on this site. Specially, Windows 10 updated old model PC cannot work because the PC doesn't satisfy hardware conditions.

※When using PC, frame rate may drop when playing videos because of CPU performance, RAM performance, or other software operations at the same time.

Since d'Action 360 S video data is MOV format, it can also be played on Windows 10 MediaPlayer. However, please note that playback may not be possible depending on the device.